

QUALITY AND INNOVATION VISION AND POLICY

VISION

With family experience accumulated over three generations dedicated to the textile industry, IDEPA continues to work to boost its business and profitability, valuing brands and working to find differentiating solutions that contribute to the development of our customers.

QUALITY AND INNOVATION POLICY

IDEPA, by defining and documenting the Quality and Innovation Policy, aims to create an instrument that guarantees the continuous improvement of the effectiveness of its Quality and Research, Development and Innovation Management System, established in accordance with the requirements of the NP EN ISO standard 9001 and standard NP 4457.

In this sense, IDEPA considers the participation and involvement of all its employees to be essential, especially in the following aspects:

- Build loyalty with our customers, sustaining their level of satisfaction;
- Understanding, at all levels of the organization, both the Quality Policy and the resulting practices;
- Clear identification of flaws to be eliminated, transformations and corrections to be made, methodologies to be adopted;
- Commitment to doing it right the first time.
- Promote information, communication, recognition, innovation, creativity and differentiation in the organization;
- Promote the company's performance results in terms of innovation;
- Continuously improve the effectiveness of the IDI management system;
- Promote Idepa as a reference for innovation in its areas of activity;
- Search for new technological solutions, in terms of product, processes, organization and marketing in partnership with customers, suppliers and other entities.